## Challenge the Future. Now!

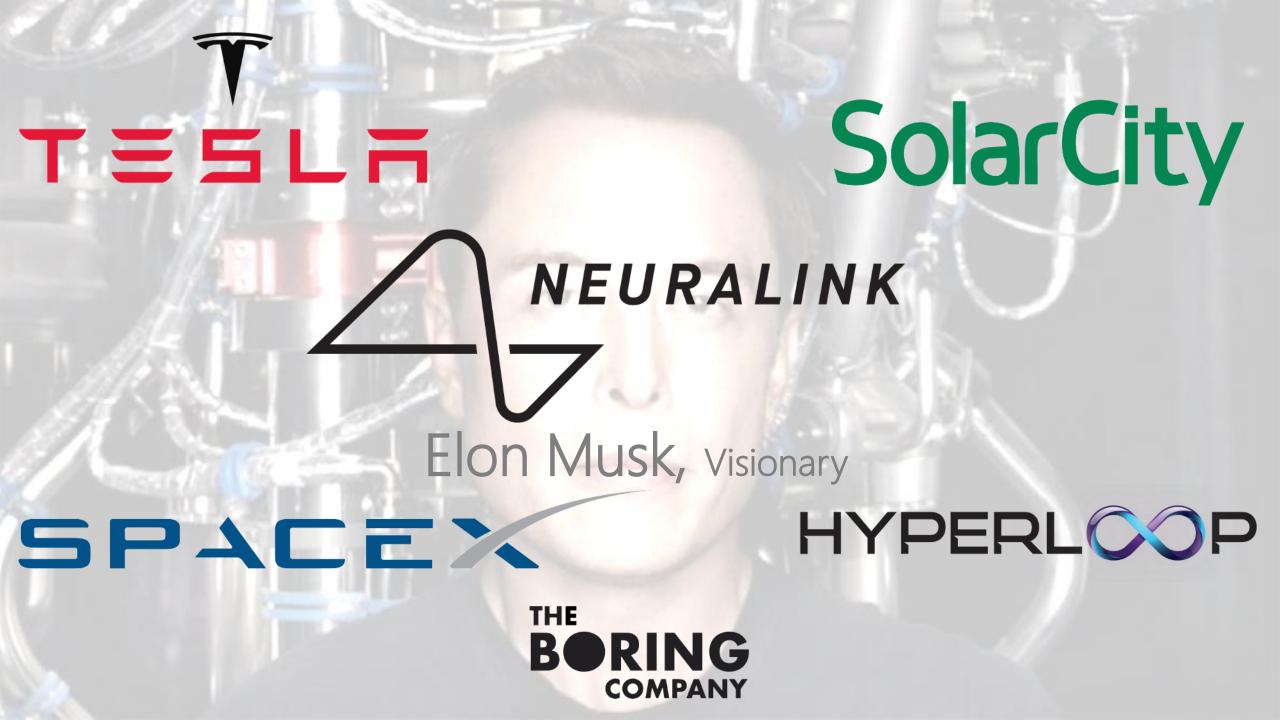


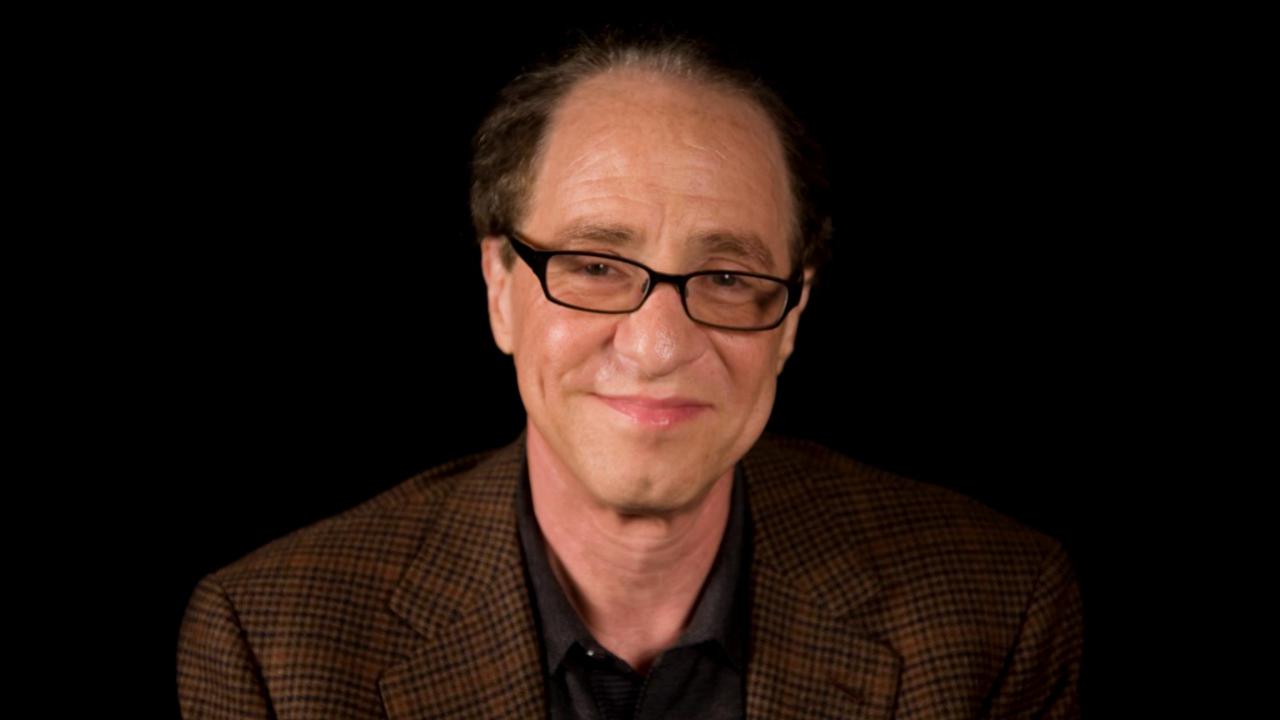


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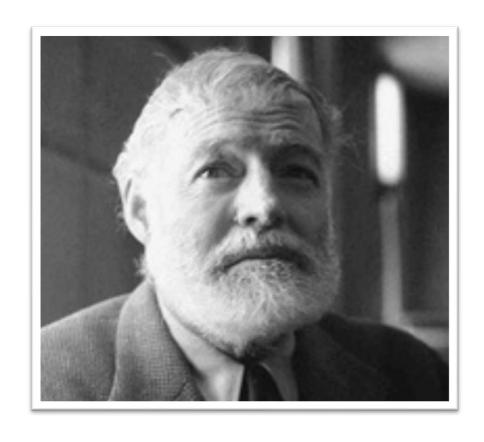
By 2020 we will be able to simulate the human mind...

By 2030 Nano bots will connect the human brain to the cloud for integrated Al...

"Manufacturing cost will plummet, and be next to nothing."

#### Ray Kurzweil, Google Dir Engineering, Futurist

#### How did you go Bankrupt?



# "Two ways. Gradually, then suddenly."

- Ernest Hemingway, The Sun Also Rises

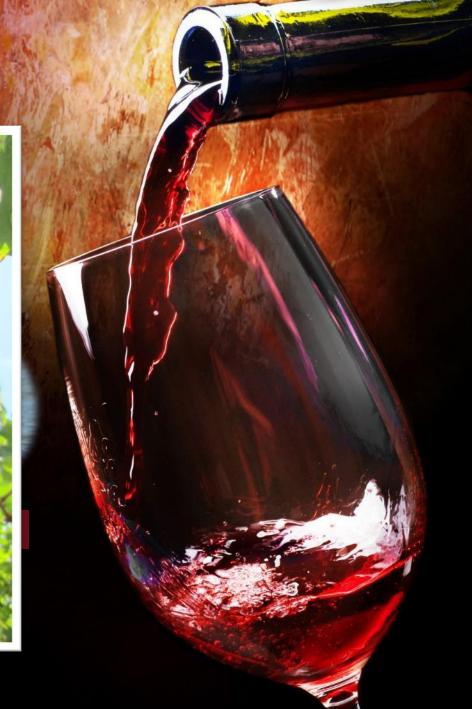
Balancing Tradition with Innovation





#### Be Data Driven





Source: <u>Datanami</u>, Feb 2015











"I want to be able to democratize Al so that any customer using these products is able to, in fact, take their own data and load it into Al for themselves"

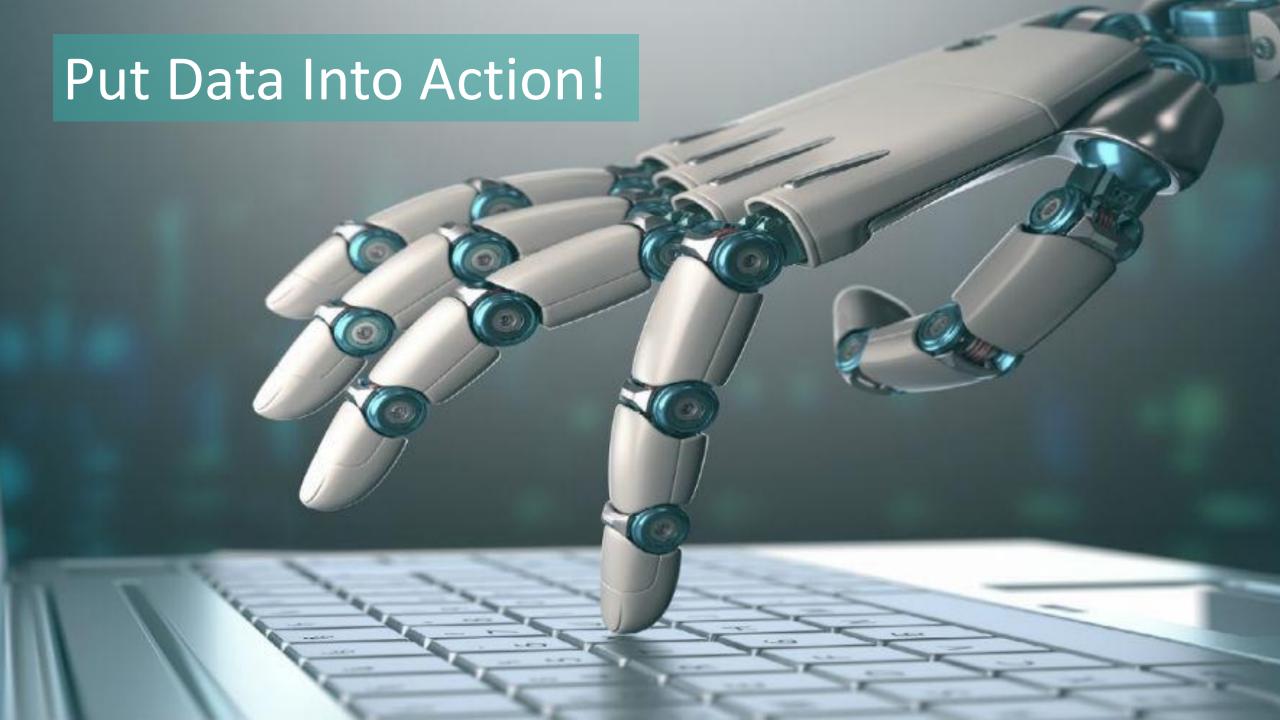
- Satya Nadella

#### New Data, New Ways

- Focus on the Data and Underlying Processes
- Build and Maintain Trust
- Globally Understood "Tag"
- Encourage Environment of Exploration
- Agile Approach & Culture of Continuous Learning







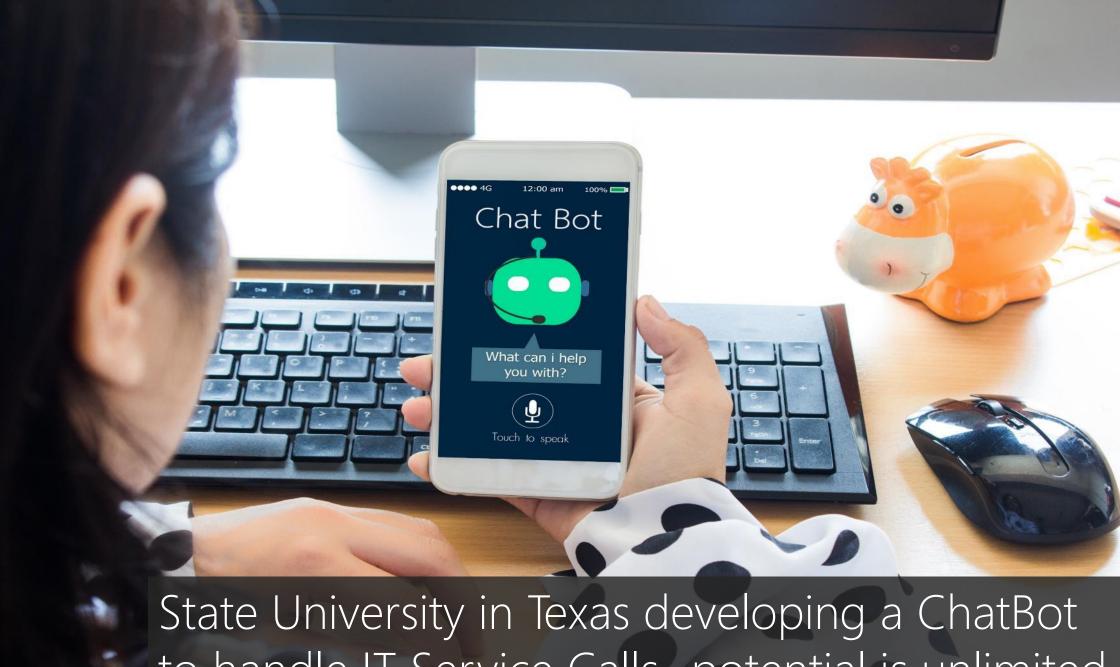
#### **Bot Ordering?**

Order online today from Domino's Pizza through a Facebook Messenger chatbot. or Alexa voice!



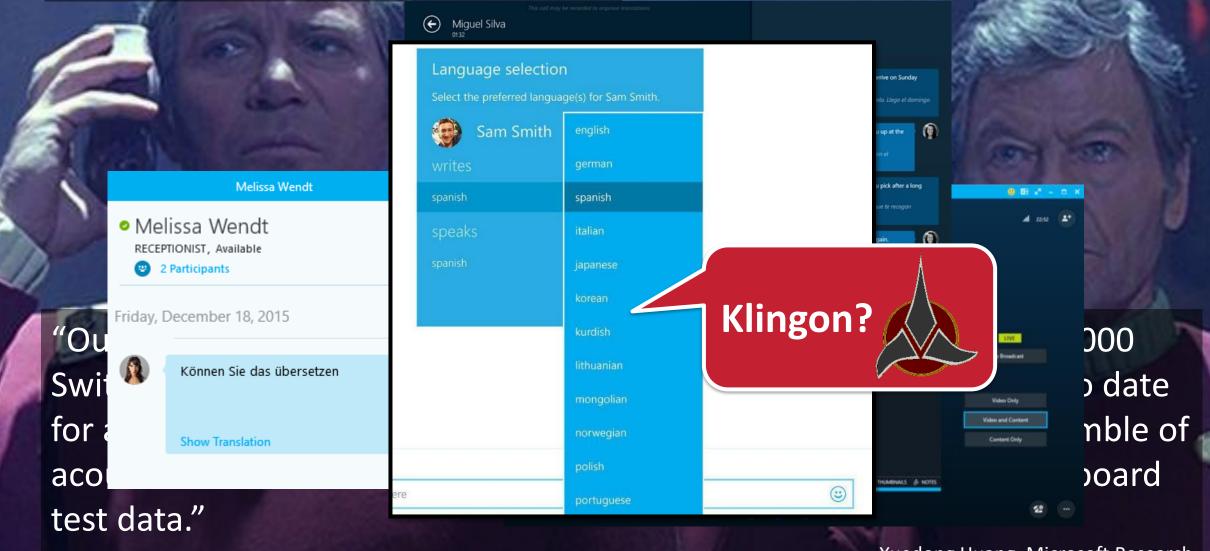


Domino's'



to handle IT Service Calls...potential is unlimited

#### It's no longer Sci-Fi



-Xuedong Huang, Microsoft Research

# Robotic Process Automation (RPA)

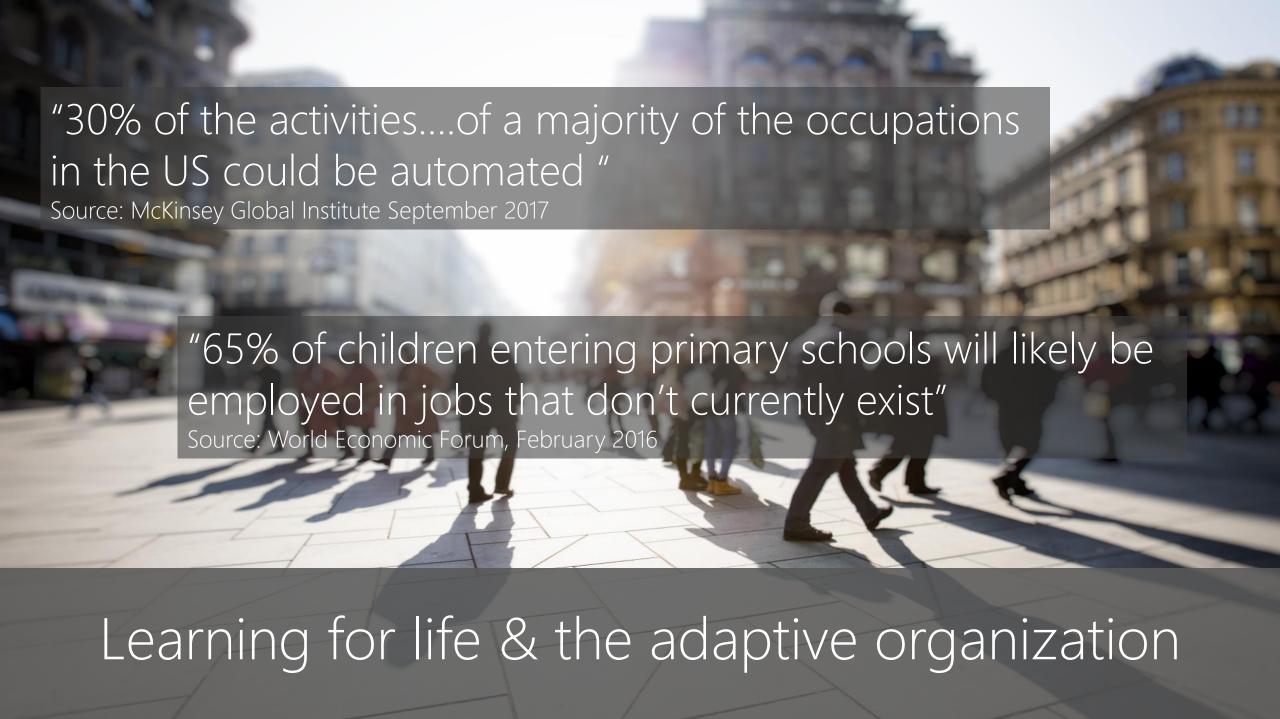
A way to address budgetary Short-Falls with rising demand for Services

#### **Best Practices**

- 1. Governance
- 2. Use-Cases with a clear ROI
- 3. Collaboration
- 4. Right tools

If humans are doing work that can be automated or done by a robot, then you have human robots.











Systems of Record

Systems of Engagement

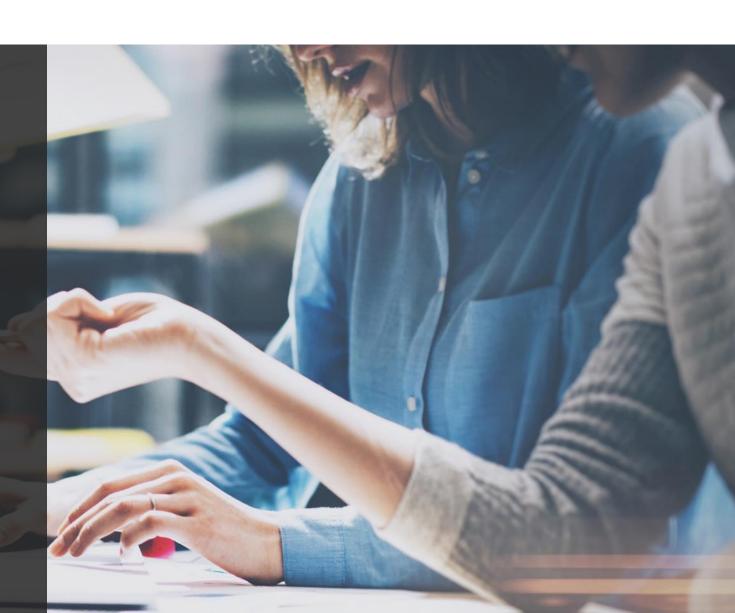
Systems of Intent?



Enable Humans to Achieve More... Their Potential!

#### The future of work is Now!

- Consume,
   Commoditize, and
   Innovate
- "The Obstacle is the Way" & "Creative Destruction"
- "Think big, act small"
- Learn, respond and adapt quickly - Agile



## Challenge the Future. Now!





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